

Abstract**BROADBAND SERVICES SYSTEM AND METHOD**

A broadband system (20) provides access to remote services to a number of user terminals (30, 35, 40, 45, 46) over a broadband network, the system (20) storing data about the services and data about users, wherein the system is arranged to receive requests from user terminals for access to the services and to authorise access to the services in dependence on the stored data, wherein upon authorising access to a service for a user at a user terminal, the system is arranged to use the data stored about the service to redirect the user terminal to access the service and to record subsequent events occurring between the user terminal and the service.